



Home Health Outcome-Based Quality Improvement (OBQI) System

HSAG
HEALTH SERVICES
ADVISORY GROUP



Why Quality Improvement Organizations (QIOs)?

Objectives for this Module

- ❖ Define QIOs
- ❖ Discuss QIO roles and responsibilities
- ❖ Identify QIO expertise
- ❖ Why the QIO and OBQI
- ❖ Understand the collaborative/educational approach used by QIOs

Health Services Advisory Group

Mission:

“To positively affect the quality of health care by providing information and expertise to those who deliver and those who receive health services.”

QIO Mission

To ensure the quality, effectiveness, efficiency, and economy of health care services provided to Medicare beneficiaries.

QIO Responsibilities

- ❖ **Improve health care quality**
- ❖ **“The catalyst for community-wide health improvement activities”**
- ❖ **Protect the Medicare Trust Fund**
- ❖ **Inform and protect Medicare beneficiaries**

Who Benefits?

- ❖ **Almost 40 million Medicare beneficiaries**
- ❖ **Health care providers**
- ❖ **All Americans**

QIO Expertise

- ❖ Health care process and system enhancement
- ❖ Facilitator/convener
- ❖ Information technology
- ❖ Training and education
- ❖ Communications
- ❖ Statistical analysis

How QIOs Work

- ❖ **Employ continuous quality improvement (CQI) techniques**
- ❖ **Work collaboratively with providers**
- ❖ **Form community partnerships**
- ❖ **Provide technical assistance**
- ❖ **Identify best practices and facilitate sharing among providers**

OBQI: On Your Marks, Get Set . . .

- ❖ Opportunity for improvement
- ❖ Challenge
- ❖ Cutting edge
- ❖ Competitive advantage
- ❖ Learning process for all
- ❖ Collaboration is key

