

Overview of OBQI

Objectives for this Module

- ❖ Compare and contrast quality assurance (QA), quality improvement (QI)/performance improvement (PI), and OBQI
- ❖ Describe current agency quality monitoring activities
- ❖ Explain CMS's evolving approach to quality monitoring activities
- ❖ Define a patient outcome
- ❖ Discuss the OBQI process

What Does My Agency Currently Do to Monitor Quality of Care?

What Are the Differences Among Quality Assurance (QA), Quality Improvement (QI), and OBQI?

Handout 1

What Does Medicare Currently Require for Quality Monitoring?

- ❖ Annual program evaluation includes PEER review
- ❖ Quarterly record review
- ❖ A QA approach

What Will Medicare Require for Quality Monitoring in the Future?

- ❖ Use measurable outcome data (OASIS-Derived Reports)
- ❖ Shift QI/PI focus to outcomes
- ❖ Public reporting

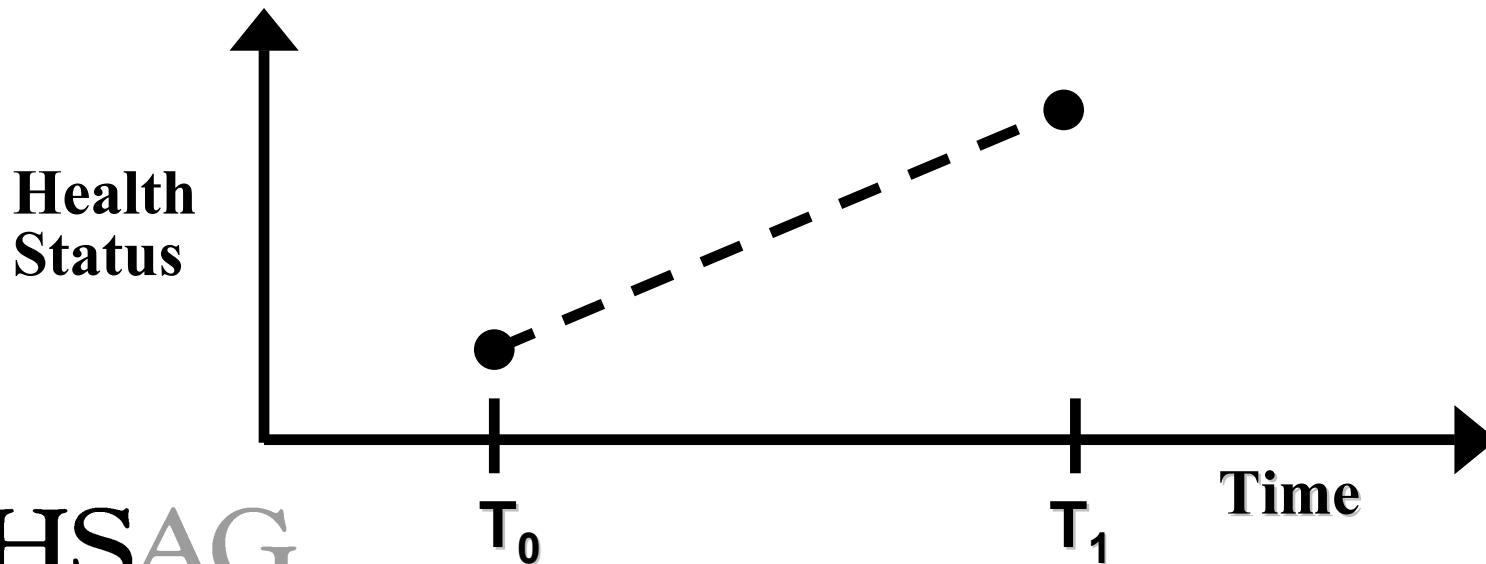
What Is So Important About Outcomes?

- ❖ What is the “value” of care?
- ❖ How does care affect patients?

Outcomes Are Why Care is Provided

Patient Outcome

A change in health status between two or more time points

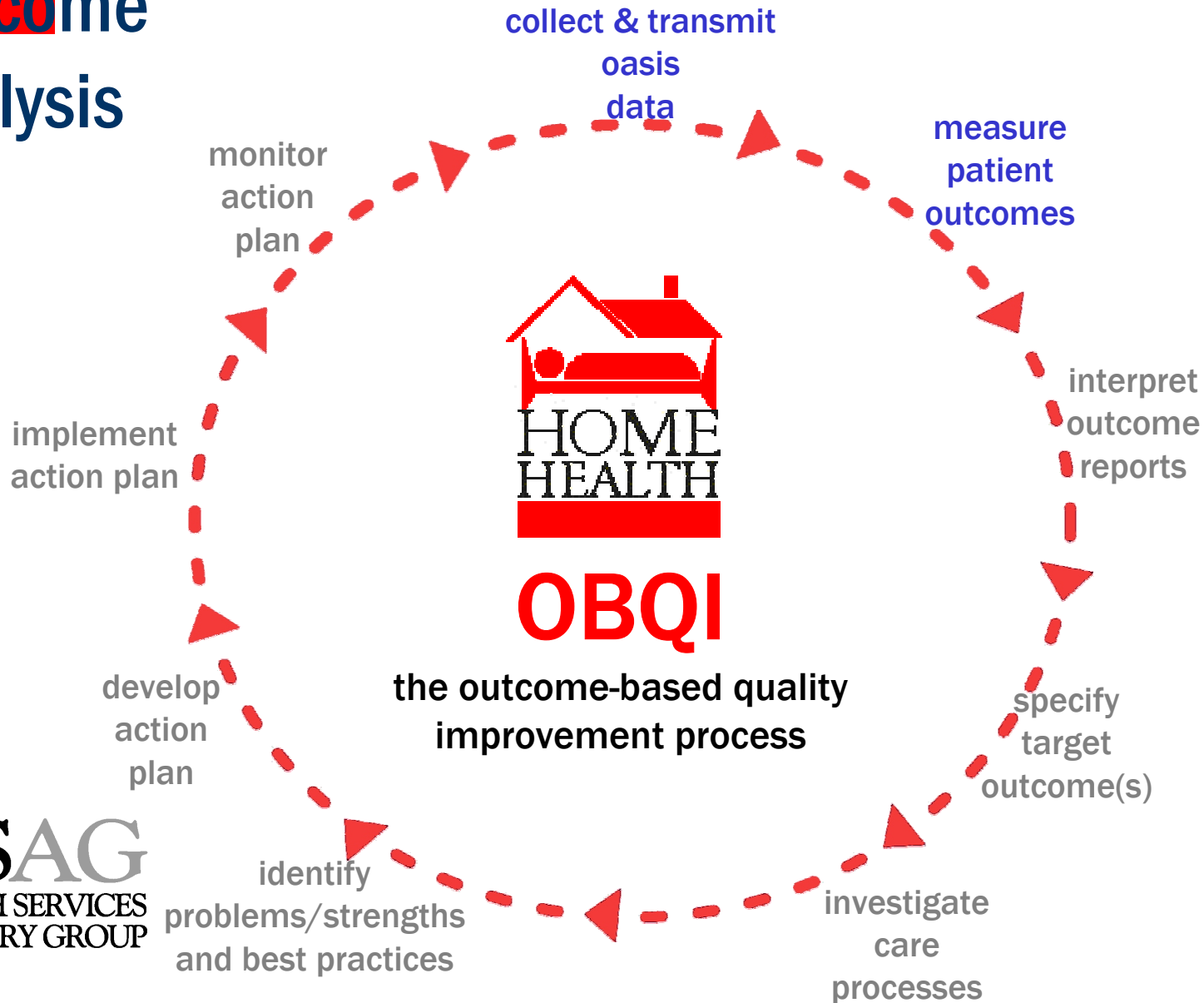


Outcome Characteristics

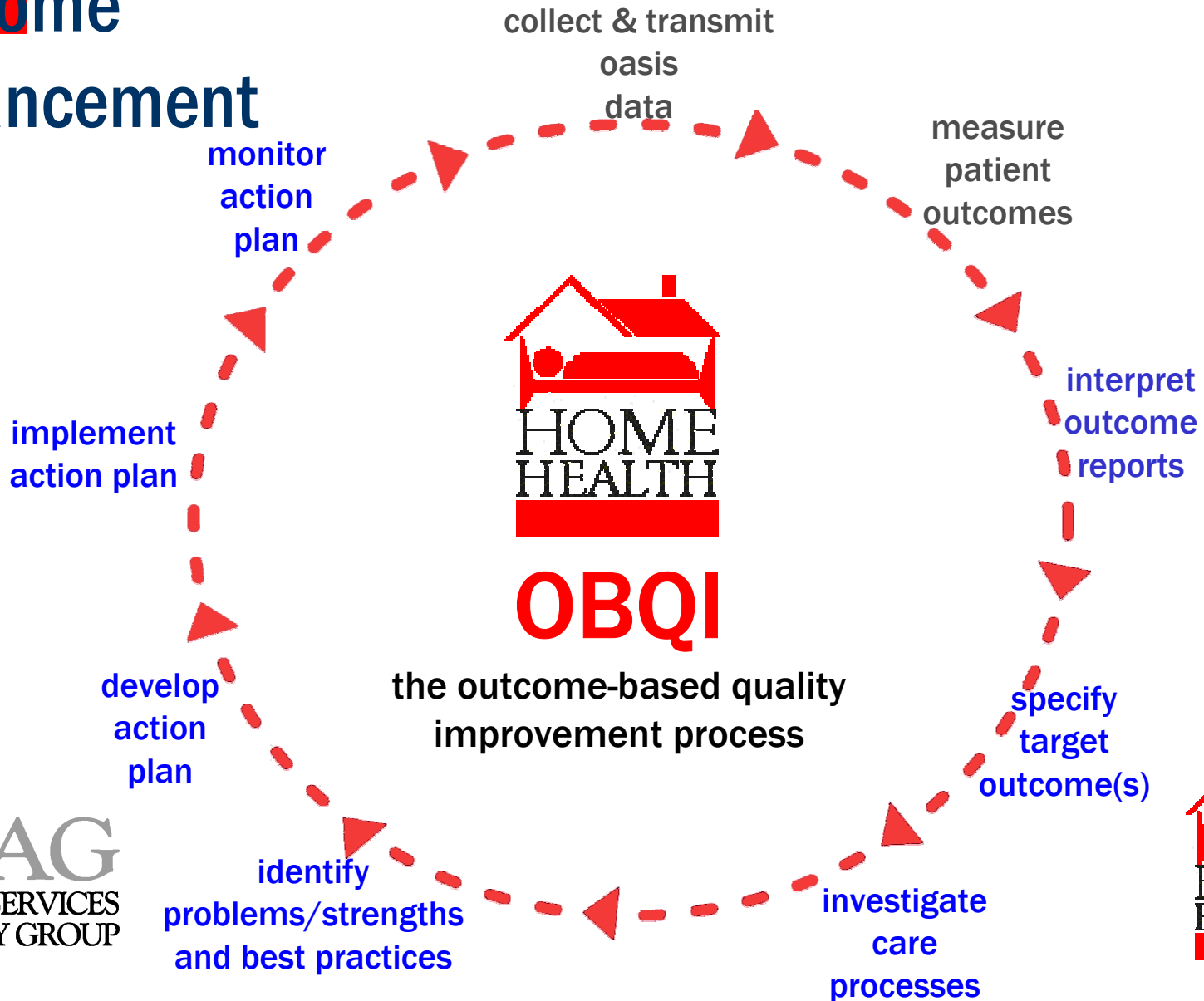
- ❖ **Change intrinsic to the patient**
- ❖ **Positive, negative, or neutral**
- ❖ **Result from care, progression of disease, or both**

What Is Outcome-Based Quality Improvement (OBQI)?

Outcome Analysis



Outcome Enhancement



Does OBQI Work to Improve Care?

How Does My Agency's Current Quality Monitoring Relate to OBQI?

How Will I Know if Outcome Enhancement Works in My Agency?

How Should My Agency Move Toward OBQI?

- ❖ Know our agency's current quality monitoring approach
- ❖ Learn the details of OBQI
- ❖ Obtain administrator support
- ❖ Prepare our staff to implement OBQI