

**Study Questions—Module 7**  
**Teamwork**

- 1. Agencies that have successfully implemented OBQI have:**
  - A. Hired outside consultants to do the work
  - B. Involved only quality improvement staff
  - C. Utilized the expertise of a variety of staff members
  - D. Not experienced emotional reactions to outcome findings
  
- 2. Using a multidisciplinary team of staff members to conduct the process-of-care investigation improves the chances of success in implementing meaningful change.**
  - A. True
  - B. False
  
- 3. In implementing the outcome enhancement phase of OBQI, teams should be formed in a prescribed manner, regardless of the size and structure of an agency.**
  - A. True
  - B. False

Study Question Answers—Module 7  
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1. C
2. A
3. B