

Is There Support for OBQI?

What home health agencies can
expect from the QIO

Objectives for This Module

- ❖ Describe QIO resources
- ❖ Discuss how the HHAs can benefit from working with the QIO
- ❖ Identify the QIO contact person(s)

Outcome Enhancement Is: Agency-Specific Agency-Determined

The QIO will provide ongoing training
support and technical assistance

Where Do We Go From Here?

Next step:

- ❖ Orient and train appropriate staff in your agency

The QIO will:

- ❖ Provide a training manual and resources
- ❖ Answer questions and provide assistance in planning training

Outcome Enhancement Process

Reports

- ❖ Interpret reports
- ❖ Select target outcomes

The QIO can help you:

- ❖ Understand and interpret reports
- ❖ Identify appropriate areas for improvement

Outcome Enhancement Process

Process-of-care investigation

- ❖ Compare what should be done with what actually was done
- ❖ Identify areas to improve/reinforce

QIO expertise available to you:

- ❖ QI experts
- ❖ Chart review experience
- ❖ Identify and share “best practices”

Outcome Enhancement Process

Develop Plan of Action

- ❖ Implement
- ❖ Monitor

QIO QI experience includes:

- ❖ Interventions
- ❖ Changing care processes
- ❖ Documentation
- ❖ Communication

OBQI Resources

- ❖ State-wide listserv administered by the QIO
- ❖ Interactive Web-based OBQI clearinghouse

www.obqi.org

Contact Information

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