

## Outcome Based Quality Improvement (OBQI) Workshop

April 6 and 7, 2005

HSAG Conference Center  
1600 East Northern Avenue, Suite 100  
Phoenix, Arizona 85020-3983

**Facilitator: Kathy Bailey, LMSW, Clinical Quality Specialist, HSAG**

*kbailey@azqio.sdps.org 602.745.6284*

### OBJECTIVES

- Discuss and interpret OASIS-derived reports.
- Identify criteria for and select target outcomes.
- Develop statements of best clinical practices.
- Implement and monitor a Plan of Action.
- Utilize the Best Practice Tracking Tool and CMS tally sheets.
- Understand and utilize the OBQI process to improve quality measures.

### AGENDA—APRIL 6, 2005

- 8:00 Registration and Breakfast
- 8:30 Introductions and Overview
- 8:45 Introduction to the Quality Improvement Organization (QIO)
- 9:00 OBQI Overview
- 9:30 *Break*
- 9:45 Interpreting Outcome and Case Mix Reports/Selecting Target Outcomes

11:30 *Working Lunch (meal provided)*

12:15 Interpreting Outcome and Case Mix Reports/Selecting Target Outcomes (*continued*)

2:15 *Break*

2:30 Conducting the Process-of-Care Investigations

4:25 Wrap-Up

## OBQI Training Workshop

### AGENDA—APRIL 7, 2005

- 8:00 *Breakfast*
- 8:30 Summarizing Findings and Developing the Plan of Action
- 10:15 *Break*
- 10:30 Implementing and Monitoring the Plan of Action
- 11:30 Teamwork
- 12:00 *Working Lunch (meal provided)*
- 12:45 Training Agency Staff
- 1:15 Case Mix Tally Reports  
*Hands-on Demonstration*
- 2:15 *Break*
- 2:30 Best Practice Tracking Tool  
*Hands-on Demonstration*
- 3:15 Home Health Portal and Home Health Compare Demonstration
- 3:45 Wrap-Up and Questions

*Certificates of Attendance Distributed*