

## Keys for Success:

### Quality Medication Administration Project (QMAP)

February 23, 2006

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## Objectives

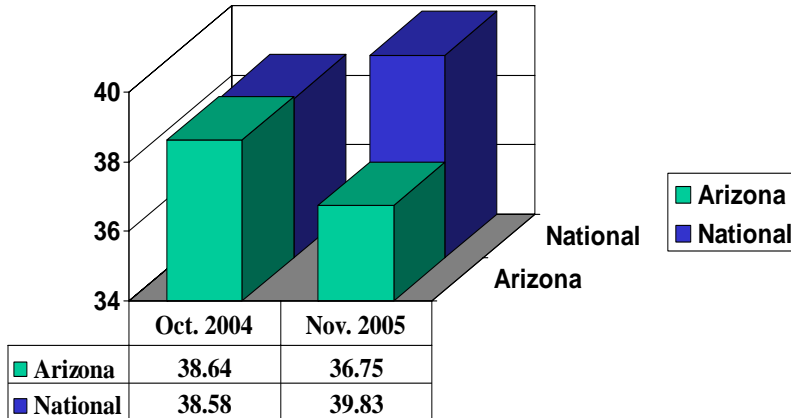
- Identify the QMAP Best Practice Tools
- Understand the value of the Home Health Quality Culture Survey

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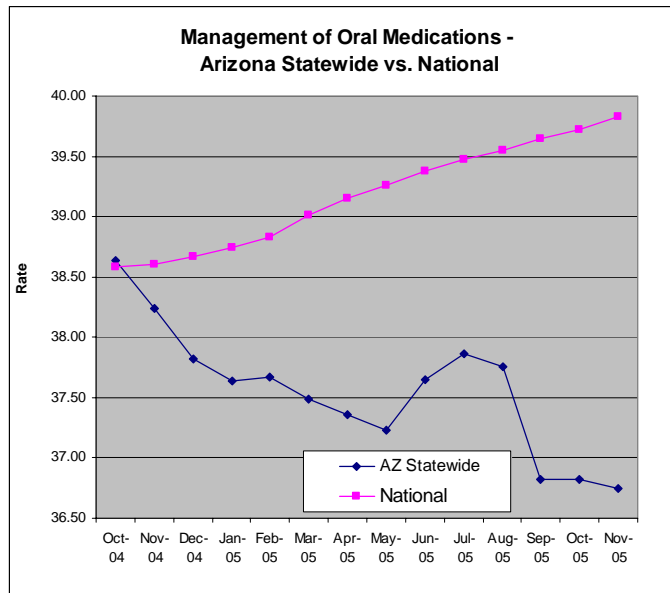
## Home Health Keys For Success

### Management of Oral Medications October 2004 and November 2005



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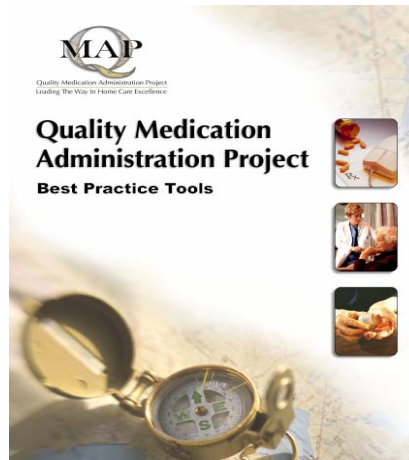


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## QMAP Best Practice Tools



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## QMAP Best Practice Tools

- Medication Assessment Protocol:
  - To provide a standardized approach to evaluation of a patient's ability to administer medications.

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## QMAP Best Practice Tools

- Medication Non Adherence
  - To promote a comprehensive and standardized approach to evaluating the presence and possible underlying causes of medication non adherence.

## QMAP Best Practice Tools

- Managing Your Medicines
  - A patient communication tool

## QMAP Best Practice Tools

- Med Teaching Strategies
  - To promote a consistent approach to assessing, teaching, and evaluating the patient's knowledge and ability to manage his or her medications.

## QMAP Best Practice Tools

- Medication Simplification Protocol
  - To encourage a standardized approach to simplifying medication regimens.

## QMAP Best Practice Tools

- Medication Compliance Aids
  - To assist in the appropriate selection of medication compliance aids based on identified patient skills and/or deficits.

## QMAP Best Practice Tools

- Oral Medications—Care Planning Tool
  - To assist in the selection of interventions to improve management of oral medications based on the initial patient status on M0780.

## QMAP Best Practice Tools

- Beers Criteria
  - Criteria for potentially inappropriate medication use in older adults—independent of diagnosis or condition.

## QMAP Best Practice Tools

- Supporting resources for home health agencies
  - <http://www.medqic.org>
  - <http://hhqi.hsag.com>

## Home Health Quality Culture Survey

- Understand the value of the Home Health Quality Culture Survey

## Home Health Quality Culture Survey

- Eight questions that focus on processes and infrastructure:
  - Quality improvement
  - Leadership commitment to quality
  - Team approach to care
  - Communication
  - Patient-centered care
  - Care coordination

## Home Health Quality Culture Survey

- Ability to:
  - Adopt
  - Implement
  - Sustain

## Home Health Quality Culture Survey

- Return a “Minimum of **THREE**” surveys from different levels of staff:
  - Management
  - RN, PT, OT, patient-care staff
  - CNA staff
- Receive “**FOUR**” QMAPs

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**Opportunityisnowhere**

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**Opportunityisnowhere**

**Opportunity is no where**

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**Opportunity is nowhere**

**Opportunity is now here**

**Questions?**

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## Contact Information

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