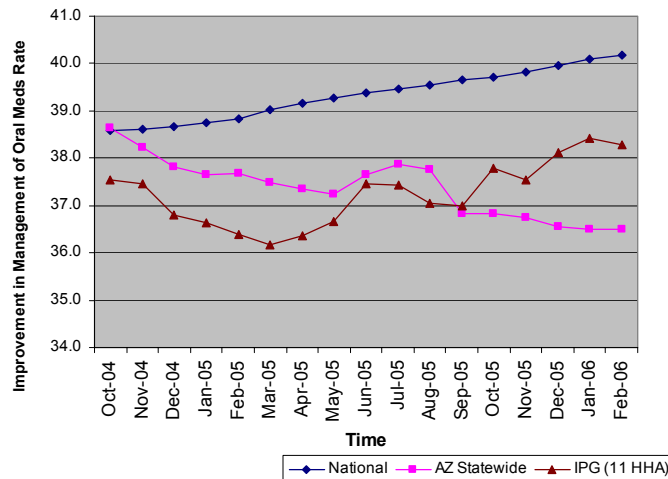


Collecting Process Measures for Success

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May 18, 2006

Arizona
Improvement in Management of Oral Meds Rate
Statewide vs. National



Data source: Outcome Based Quality Improvement (OBQI) Roll-Up Reports, May 2006

Keys For Success

