

Home Health Keys For Success

Thursday, May 18, 2006

8:30 a.m. to 3:00 p.m.

Health Services Advisory Group (HSAG)
1600 East Northern Avenue, Suite 100
Phoenix, Arizona 85020

OBJECTIVES

- Understand how leadership elements help sustain improvement in quality measures.
- Identify and monitor four key process measures using the Acute Care Hospitalization (ACH) Tracking Tool.
- Discuss strategies for implementing disease management concepts in home care.
- Identify one possible solution to barriers to a timely response from patients' physicians.
- Calculate savings that result from reducing ACH.

AGENDA

8:30 a.m. Registration and Networking

9:00 a.m. Welcome and Introductions..... Marianne Canady, RN, MA
Director, Home Health QI Program, HSAG

9:15 a.m. Leadership: The Key to QualityCaralyn Williams, MAOM
Quality Improvement Specialist, Home Health, HSAG

10:00 a.m. *Break*

10:15 a.m. Collecting Process Measures for Success Marianne Canady

11:00 a.m. Successful Interventions.....Caralyn Williams

11:45 p.m. Lunch and Networking

12:30 p.m. Continuity of Care Mary Fermazin, MD, MPA
Vice President, Health Policy & Quality Measurement, HSAG

(Over)



- 12:45 p.m. Transitional Care Coordination Facilitated Discussion
- 1:30 p.m. Disease Management and Home Care Marianne Canady
- 2:15 p.m. Acute Care Hospitalizations—The Bottom LineDr. Fermazin
- 2:45 p.m. Wrap-Up and EvaluationsCaralyn Williams

NEXT MEETING

August 24, 2006