

Advanced Plan of Action (POA) Workshop

Tuesday May 17, 2005

12:00 noon to 4:00 p.m.

HSAG Carter Marshall Conference Center
1600 East Northern Avenue, Suite 100
Phoenix, Arizona 85020

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OBJECTIVES

- Utilize OBQI methodology to develop a POA.
- Understand how agency data is used for target outcome selection and problem statement development.
- Differentiate between problem statements, best clinical practices, and actions.
- Develop an advanced understanding of POA monitoring.

AGENDA

11:30 Registration

12:00 Welcome and Introductions

12:15 Selecting Target Outcomes: A Brief Overview

12:45 Working With Your Agency Data

1:15 Process of Care Investigations and Problem Statements

2:00 Break

2:15 Best Practice Statements and Actions/Interventions

3:00 POA Monitoring

3:45 Wrap-up and Next Steps

Certificates of Attendance Distributed