

Summarizing Findings and Developing the Plan of Action (POA)

HSAG
HEALTH SERVICES
ADVISORY GROUP



Objectives for This Module

- ❖ Synthesize information into the POA
- ❖ Practice writing (and reviewing) problem/strength statements
- ❖ Develop statements of best clinical practices

**I've Investigated the Care Provided
to My Agency's Patients That
Contributed to the Target
Outcome—Now What?**

What is a POA?

- ❖ **Corresponds to one target outcome**
- ❖ **Identifies recommended care processes**
- ❖ **Includes implementation approaches**

Characteristics of Successful POAs

- ❖ Focus on patient care
- ❖ Include specific aspects of care

Next Steps:

- ❖ **State problem (or strength) and**
- ❖ **Prioritize best clinical practices**

Good Problem (or Strength) Statements

- ❖ Describe specific aspects of care
- ❖ Focus on patient care issues
- ❖ Use concrete and specific wording
- ❖ Address issues within the agency's control
- ❖ Focus on more than documentation
- ❖ Sometimes need boundaries

Criteria to Evaluate Problem/Strength Statements

- ❖ Clarity
- ❖ Specificity
- ❖ Overall utility

Statement:
**Care plans for postoperative
orthopedic patients do not include
teaching for pain management
during activity or exercise.**

Moving From the Problem/Strength to Best Clinical Practices

- ❖ Exactly what should the clinician do?
- ❖ When and how should it be done?

Successful POAs include specific, clearly-worded best practices desired of clinical staff.

- ❖ **Patient care focused**
- ❖ **Within agency control**

Characteristics of Good "Best Practice" Statements

- ❖ Precise clinical activities or processes
- ❖ Specifically address the stated problem (or strength)
- ❖ Identify actions desired of all clinical staff
- ❖ Address activities beyond documentation

Criteria to Evaluate Best Practice Statements

- ❖ **Clarity**
- ❖ **Specificity**
- ❖ **Clinical behaviors**

Best Practices:

- ❖ RN will include teaching for pain management during activity in all care planning for post operative orthopedic patients.
- ❖ RN teaching content should include pre-medication, appropriate frequency and duration of exercises, deep breathing, and prescribed warm-up and cool down.

Where Are We in Developing the POA?

- ❖ Target outcome selected
- ❖ Outcome for remediation
- ❖ Problem statement written
- ❖ Best practices specified

QUESTIONS?

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