

# The Seeds of Change: Acute Care Hospitalization, Immunizations, and Publicly Reported Measures

**Friday, September 23, 2005**

8:00 a.m. to 4:00 p.m.

HSAG Conference Center  
1600 East Northern Avenue, Suite 100  
Phoenix, Arizona 85020

**Facilitator: Kathy Bailey, LMSW, Clinical Quality Specialist, HSAG**

## OBJECTIVES

- Launch new Arizona pilot-tested tools and strategies for quality improvement.
- Identify the roles of the home health agency and HSAG in Reducing Acute Care Hospitalization.
- Apply the Improvement Matrix to home health quality measures.
- Demonstrate the use of the Case Mix Analysis Tool.

## AGENDA

- 8:00 a.m. Registration and Continental Breakfast
- 8:30 a.m. Welcome and Introductions
- 9:15 a.m. Orientation to the Improvement Matrix
- 10:00 a.m. *Break*
- 10:15 a.m. Measurement Strategy: Outcome and Process Measures
- 11:30 a.m. *Lunch*
- 12:30 p.m. Case Mix Analysis Tool and Monitoring Tools
- 1:30 p.m. Selecting Change Domains and Strategies

2:15 p.m. Review of POA Development

2:45 p.m. *Break*

3:00 p.m. Immunizations

3:30 p.m. Next Steps

4:00 p.m. *Adjourn*